

287710

Duke, Daphne

From: The McMillions [<mailto:emcmillion3@gmail.com>]**Sent:** Thursday, September 26, 2019 11:16 AM**To:** Campbell, Chad <ccampbell@ors.sc.gov>**Subject:** Fwd: [External] Re: Duke Energy Inquiry

Mr. Campbell,

Please review the file above. As you may know the the commission has dismissed 2019-230-e. I believe they have done so in error, by commissioner Belser omitting the reason for my complaint, listed in the file. I assume the position of the ORS, DECLLS, & SCPSC has not changed, and do not feel I am within my rights to be informed to the amending of the terms and conditions regarding digital meters in writing. Please contact DECLLC and inform them of my requirement to have the terms and conditions regarding digital meters in writing, and both parties signed to the agreement. If the 7 days for DECLLC to comply with these requirements is not necessary, because they do not intend to inform me of the amending of the terms to the contract, please let me know as soon as possible, so I can file a complaint with the SCPSC in regard to these facts. I intend to have only the fundamental right to contract as the basis for my complaint, so it will be the only issue brought before the commission. Thanks, Enrique McMillion Jr.



Individual Complaint Form

Date*: 6/17/2019

Complainant or Legal Representative Information: * Required Fields

Name * Enrique McMillon Jr.
Firm (if applicable) _____
Mailing Address * 200 Evergreen Church Rd
City, State Zip * Stair SC 29684 Phone * (803) 215-1139
E-mail Ememillon3@gmail.com

Name of Utility Involved in Complaint: * Duke Energy Carolinas LLC (DECLC)

Type of Complaint (check appropriate box below.) *

- ☐ Billing Error/Adjustments ☐ Deposits and Credit Establishment ☐ Wrong Rate ☐ Refusal to Connect Service
☐ Disconnection of Service ☐ Payment Arrangements ☐ Water Quality ☐ Line Extension Issue
☐ Service Issue ☐ Meter Issue
☐ Other (be specific) Former Contract for service and terms and conditions for smart meter

Have you contacted the Office of Regulatory Staff (ORS)? * ☒ Yes ☐ No Name of ORS Contact: Chad Campbell

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

I knew the terms and conditions with the electromechanical analog meter so, I agreed to the contract verbally. I do not know the terms and conditions with the digital smart meter. And require in writing full disclosure and both parties signed to the contract, not verbal. As a party to the agreement I reserve this right. Please refer to Rule 103-346. I have tried to find these forms of contract for service with several DECLC Supervisors, Chad Campbell & Skip Dunbar of the ORS. Mrs. Alvarez then contacts E. SC. PSC to no avail. These contracts should already be in file for public view. I would also like a copy of the updated tariff.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

- No smart or digital (installation) meter until in writing full disclosure of the terms and conditions, signed by DECLC and myself into a contract or updated terms of agreement.
- A copy of the 2 to 3 hundred page tariff. Recently updated due to smart meters as per the Dunbar 103-346 Enforcement: Contracts available for the public to view. of the ORS.
- 103-321 only one screen/reading in 28 days

****I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov) AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☒ Yes ☐ No

Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA)
COUNTY OF Anderson)

VERIFICATION

I, Enrique McMillon Jr. verify that I have read my complaint filed on 6/17/19
Complainant's Name * Date *

and know the contents thereof, and that said contents are true.

Complainant's Signature * (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only

Processed By	Date
H.E.	